

LIBRARY BOARD OF TRUSTEES MEETING

CITY OF DAVENPORT, IOWA

Tuesday, September 15, 2026; 12:00 PM

Davenport Public Library - Fairmount Branch | 3000 Fairmount Street | Meeting Room A

I. Roll Call & Introduction of Attendees

II. Consent Agenda

- a. Approve the Agenda
- b. Approve the Minutes for August 18, 2026
- c. Approve the Financial Reports

III. Public with Comment

Members of the public may address the Board of Trustees for up to five (5) minutes. In accordance with the Iowa Open Meetings Law, the Board of Trustees cannot engage in discussion or take action on comments presented during this time. However, the Board may consider placing relevant topics on a future agenda.

IV. Reports & Communications

- a. Davenport Public Library Foundation
- b. Committee Reports
 - i. Finance
 - ii. Personnel
 - iii. Advocacy
- c. Director's Report

V. New Business

- a. Approve the FY2028 Business Plan
- b. Approve revisions to the Discrimination and Harassment Policy; Administrative Policy 4.6 Leave of Absence / Family Medical Leave Act (FMLA) and Administrative Policy 5.3 Promotion and Transfer
- c. Approve closing Davenport Public Library for its annual staff development training day on Thursday, April 22, 2027

d. Review proposed revisions to the Volunteer Policy

VI. President's Comments

VII. Board Training

a. Library Services

VIII. Adjourn

MISSION

The Library connects a diverse community to resources that educate, enrich, and entertain.



LIBRARY BOARD OF TRUSTEES
MINUTES
AUGUST 18, 2026

Roll call and introduction of attendees

Tom Engelmann called to order the monthly meeting of the Davenport Public Library Board of Trustees at 12:01 p.m. on Tuesday, August 18, 2026. The meeting was held in Meeting Room C at the Main Library. Roll call was taken with Honey Bedell, Mary Egger, Tom Engelmann, Joe Heinrichs, Michael Hustedde, and Malavika Shrikhande present. Joanna Drake joined the meeting virtually at 12:04 p.m. Absent: Katee Bates and Jerry Skalak. Others present: Jeff Collins, Library Director; Jennifer Williams, HR Operations Manager; Kasey Shipley, Office & Facilities Manager and Recorder; Claire Trimble, Youth Services Librarian; Charlotte D., a member of the Teen Advisory Board; and Hilary Tanner, President of the Davenport Public Library Foundation.

Consent Agenda

Bedell motioned to approve the consent agenda with a second by Hustedde. Bedell, Heinrichs, Hustedde, Egger, Shrikhande, and Engelmann all approved.

Public with Comment

None.

Reports and Communications

Foundation Report

Tanner thanked Egger for attending the Foundation's meeting last week. If other Trustees are interested in sitting in on a meeting, they would be happy to have the visitors. The FY26 audit was approved. Preparations for Fatal Fiction on September 26 continue and Tanner thanked Shrikhande for her support of the fundraiser.

Finance Committee

Heinrichs shared the final recap for last fiscal year is in line with the budget. Early expenses in the new fiscal year with higher amounts spent in certain lines is typical.

Personnel Committee

No report.

Advocacy Committee

Shrikhande share that The Library had a table at the Figge during Alternating Currents to promote QC Beats. She encouraged attendees to sign up for a library card. She's heard many good things about the QC Made Costco program. September is Library Card Sign-Up Month and Library staff will be at St. Ambrose University to sign-up students for cards. She mentioned a former coworker at St. Ambrose



will be dropping by a basket for Fatal Fiction. Shrikhande will share information with Tanner regarding a possible fundraiser through Iowa license plate decals in support of the Foundation.

Director's Report

Collins is looking forward to Rachel Feltenberger beginning as Assistant Director in less than 2 weeks. Fairmount is now closed for the carpet and paint project. Eastern has enhanced hours during the three-week closure, being open at 9 a.m. on Mondays and Wednesdays. Good progress is being made on the renovation. He gave a shout out to staff member Laura VanBarg for creating a guide to the native plants that are now part of Main's landscaping. It will aid staff in not weeding growth of the plants that should be there. Pollinators have been seen among the native plantings. The monument sign at 4th and Main has been repositioned. Letters may be added to the back to help those coming from the east identify the building as a library.

Special Collections Supervisor, Kathryn Whalen, is working with the 2nd Alarmers donation of scrapbooks and meeting with their last member of the group who is 101 years old to record their oral history. A live performance of the podcast Artifacts and Archives recently took place. The Monster Society program geared towards ages 8-12 is often fully registered and getting a lot of buzz. Adult and teen lock-ins were held in the last month. Both were well attended and fun for participants. Patrons may now schedule online with the Library Social Worker. The Social Worker has been networking and doing site visits with service providers that patrons may need.

The Library's Leadership Team reviewed the "Quad Cities Momentum Building Event Report Out" published by the Quad Cities Community Foundation and Downtown Davenport Partnership to reduce homelessness. He noted how The Library can support the goals of this initiative in connecting patrons to the resources that will help them find housing. He mentioned that trustees may want to read the Library Stories included in his report if they have a chance.

Upcoming programs include the End of Summer Reading Bash on Saturday, August 22 at Vander Veer Park, a bookmark design contest in September and October with drop-in programs if patrons want to work on them at The Library. Teen Anime Day at the Figge is on Saturday, September 12. Scott County Iowa Genealogical Society is hosting a program at the Davenport School Museum the same date at 1 p.m. Book Arts Academy will be held on Tuesday, September 15 at Main.

Heinrichs inquired if The Library was at the Mississippi Valley Fair. The Foundation was represented by the Miss Lydia Bookmobile where \$1 books were sold. Bedell shared that she has been volunteering in Special Collections. During one of her shifts, a patron was upset and agitated that we did not have the information he needed. She complimented Amy Driskill, City Archivist, on her kindness and patience in helping the patron and getting him in touch with Camara Buckles, Library Social Worker, to receive the assistance he needed. Egger also noted that before the meeting today she was at the front desk and witnessed the kindness shown to patrons at that desk as well. Trimble noted it was Harmonie



Rosenboom, Customer Services Senior Clerk, that Egger saw serving the patron. Shrikhande said she is looking forward to doing Board Enrichment with the Special Collections Department soon. And, she thanked Collins for continuing this program for Trustees to gain some extra knowledge of The Library.

Old Business

The first item of old business was to finalize Committee Assignment for FY2027. Engelmann shared he had not received any feedback from the roster emailed last week that includes assignments. Shrikhande said she would like to stay on the Advocacy Committee but step away from the chair position. Bedell volunteered to be chair. Hustedde asked about the chair of Personnel Committee as it was not noted. With spirited discussion on who should take the role, Collins noted that Williams is a great asset in directing the work of the committee for the Director's evaluation so the chair will have good direction on the annual process.

The second item of old business was to approve the Sex Offender Policy. Egger motioned to approve with a second by Heinrichs. With no further discussion, Egger, Drake, Bedell, Heinrichs, Shrikhande, Hustedde, and Engelmann all approved.

New Business

The only item of new business was to review and discuss the FY2026 Statistics Report. Collins explained the two-page Statistical Dashboard contains eight key performance indicators (KPIs) that the Trustees previously decided they wanted shared regularly. Also sent along via email was a spreadsheet, pivot table, and charts that could be used to drill into the data further. Library visits decreased 9.1%, largely in part to changing to a more accurate door-counter software which is more sophisticated. Circulation is up 2.6% from last year; the second year in a row of increase. Programs saw an increase of 130 programs from the year previous. There was a decrease in program attendance. One contributing factor is the elimination of Library in the Park this summer due to the end of funding, but more exploration will be done to determine other causes of the decrease. New cardholder total is down 6.5%. The cardholder rate of Davenport citizens is about 42%. Bedell inquired about the increase in January, February, and March. Collins noted that is when cards are created for first-graders that will be visited at their schools in April and May. When asked, Collins verified that Library Card Sign-Up month in September does not have a huge impact on statistics. Hustedde asked about the difference of new cards versus renewals. Collins stated this if for new cards only. Use of the meeting rooms, study rooms, and makerspace increased 12% over last year. Public computer use declined 2%. Wi-Fi saw a huge drop of use; down 76%. This is due to the change in software used. In the past, if you were using it on your phone, put it down, and then used it again, it would count as many times as you did that as a unique session so they could add up fast. The current software counts that you are using it on that day as only one session. Collins would like direction on the future reporting of statistics to the Trustees. Different categories of KPIs and a longer time period to compare, as there is now five years of data that can be shown, could be offered. Trustees concurred that with the Strategic Plan being three years, comparing statistics over three years aligns with that



number. A question was asked about benchmarking our statistics versus other libraries. Collins said that information is available and he will share at a later meeting. In January the numbers for other urban libraries in Iowa should be available, taken from reports submitted to the State Library. Charlotte inquired if there was a push for junior or senior high schoolers to get cards like the program for first-graders. There is not at this time, per Trimble. Egger inquired if the number of cardholders increases state funding. Collins replied it does not. Engelmann shared that the number of cardholders may indicate to the City Council the importance of library services to the residents. Hustedde inquired about card registrations at Party in the Park. Cards are issued and Trimble shared that maybe three were issued during the Party in the Park event she attended this year. Most interactions at the parks include conversations about what The Library has or the resident giving praise of library services they utilize and appreciate.

President's Comments

Engelmann is happy to have the Board at full capacity and welcomed the newly appointed members. He wished them well in their time serving and hopes they find the process an educating one.

Board Training – Teen Services with Claire Trimble, Teen Services Librarian

Trimble presented a 25-minute training to the Trustees on Teen Services at The Library. She shared she has been the Teen Librarian for nearly one year, having begun the job in September 2025. Each location has teen materials that includes fiction, nonfiction, graphic novels, teen award books, and Battle of the Books titles. Teen spaces are near the collection. Main and Fairmount locations include computers for teens, posting boards listing upcoming programs, and displays that change a few times per year. In-house programs include the Teen Lock-In held from 4:30-11 p.m. at Eastern which had 38 participants this year. Trimble described it as ten programs in seven hours. Games, crafts, candy, a movie, and pizza are all part of the evening. She shared information on a teen book club, a paint & punch night, and the 9th annual teen silent reading party held last week. Upcoming programs include two creative writing workshops, Teen Anime Day at the Figge, and stuffed animal "taxidermy". She described stuffed animal taxidermy as taking the heads off of stuffed animals purchased at thrift stores and mounting them to small plaques, as a Trustee asked what it entailed. Trimble shared information on the outreach done at the middle and high schools for book clubs and book talks. Great Oaks, a newer charter school, has reached out to inquire about services. She works with the other Quad City area teen librarians to plan Teen Anime Day and Teentober. Battle of the Books for middle and high school students is held in March. The Teen Advisory Board meets monthly at Fairmount on the second Tuesday. The age range of the teens on the board ranges from 11-19. Charlotte D. has been a member of the group for many years. It is a great way to make connections with peers that go to different schools, Charlotte stated, noting her best friend goes to a different school and they met through this program at The Library. She has found she can be more involved in the community and can advocate for things she wants to see at The Library as part of this group. Trimble noted it is helpful to have a group of teens to help suggest programs they are interested in and keep staff up to date with trends. Charlotte extended an invitation to the Trustees to come to a meeting if they would like.



Charlotte is joining the Davenport Community School's Board as a teen member this year. Shrikhande wondered if she can use that platform to promote library cards and services. Charlotte will keep that on her radar and see if that can be done once she begins attending meetings. Trimble shared that comment cards have recently been placed in the teen spaces. Those are available at the front desks, too, but having in the teen space breaks down a barrier if they wish to share feedback. Trimble and Charlotte are getting a 100 Books Before Graduation program launched to encourage middle and high schoolers to read, similar to the 1000 Books Before Kindergarten program for preschoolers. Another goal of Trimble's is to create more programs around literacy. Collins shared that Trimble has done a phenomenal job transitioning to Youth Services as the Teen Librarian from Information Services. Drake inquired about literacy programs currently held, knowing there a great number of students in the community that cannot read. Trimble noted that there are some attendees of programs that she tries to engage further to get them to read something, but that is the extent. Not learning to read, but encouraging it.

Egger wanted to add that she went to the Foundation meeting and shared that their board members are collecting bottles of wine for the wine pull; value of \$20 per bottle is what is needed. Tickets are now available online. Heinrichs said he will bring a bottle back from his trip to Arkansas and Missouri. Shrikhande also asked if any Board members would want to pitch in on funds for a basket.

Adjourn

Egger motioned to adjourn at 1:01 p.m. with a second by Shrikhande. All approved.

BUDGET RECAP FY27					
Davenport Public Library					
9/8/2026, 17% of the year					
General Fund	FY27		EXPENDED	BALANCE	% spent
201 Operating Supplies/Services	\$100,535		\$20,509	\$80,026	20%
205 Utility Services	\$145,000		\$30,182	\$114,818	21%
210 Travel & Registration	\$20,000		\$1,185	\$18,815	6%
216 Memberships/Publications	\$9,200		\$2,237	\$6,963	24%
217 Professional Services	\$93,810		\$21,826	\$71,984	23%
218 Rental Expense	\$3,000		\$566	\$2,434	19%
225 Buildings & Grounds	\$148,675		\$10,221	\$138,454	7%
226 Maint/Machines & Equipment	\$31,060		\$31,060	\$0	100%
Total 200's	\$551,280		\$117,786	\$433,494	21%
<u>Allocated Expenses</u>					
530 Software Costs	\$138,000		\$102,317	\$35,683	74%
606 Telephone	\$41,242		\$4,903	\$36,339	12%
622 Data Processing	\$15,000		\$1,250	\$13,750	8%
627 Motor Vehicle Maintenance	\$5,215		\$226	\$4,989	4%
Total Allocated Expenses	\$199,457		\$108,696	\$90,761	54%
<u>Salaries</u>	\$3,766,647		\$448,364	\$3,318,283	12%
<u>Benefits</u>	\$1,601,850		\$230,924	\$1,370,926	14%
<u>Total City appropriation</u>	\$6,119,234		\$905,770	\$5,213,464	15%
CIP Budget Lines					
Materials Budget	\$475,000		\$102,542	\$372,458	22%
Electronic Equipment Repl	\$140,000		\$49,553	\$90,447	35%
Main Renovations Phase 2 (Apr '23)	\$3,430		\$0	\$3,430	0%
Fairmount Roof (FY25 & 26)	\$15,336		\$0	\$15,336	0%
Fairmount Painting (FY26)	\$70,625		\$0	\$70,625	0%
Fairmount LED Lighting (FY26)	\$19,489		\$0	\$19,489	0%
Fairmount Carpet (FY27)	\$190,000		\$16,130	\$173,870	8%
Main Exterior Paint (FY27)	\$75,000		\$0	\$75,000	0%
ARPA Social Worker (partial FY27)	\$30,523		\$13,172	\$17,351	43%

Misc revenue/expenses							
FY25 Grants & Gifts							
9/9/2026							
					Starting	Monthly	Monthly
					Balance	Expense	Revenue
						Aug	Aug
State Aid							
814 Enrich Iowa *					-\$3,575	\$48	\$0
813 Open Access/Access Plus					\$119,233	\$188	\$0
Gift Account							\$643,821
Unrestricted Gift Funds							
General Gift (donations, memorials, interest, etc)					\$180,201	\$1,414	\$2,988
Donation boxes/Eastern's Wishing Well					\$11,674	\$0	\$301
Reader/Printer Revenue					\$6,998	\$0	\$0
Patron-use printer revenue					\$85,508	\$1,209	\$1,725
Leftover Library Levy (2/2026)					\$95,806	\$8,789	\$0
Carnegie Corporation donation (2/2026)					\$10,000	\$0	\$0
Restricted Gift Funds							
Endowment					\$934	\$0	\$0
Irma Jepsen Endowment					\$21,468	\$0	\$0
Marketing/Programming					\$25,099	\$4,169	\$9
Foundation Staff support (personnel-restricted)					\$581	\$0	\$0
Special Collections					\$3,980	\$292	\$834
Lorraine Duncan SC endowment					\$8,182	\$1,210	\$0
EICDD (personnel restricted)					\$28,367	\$0	\$0
Eastern Iowa Community College District							
Eastern (MidAmerican rebate/Scott Co Conservation)					\$15,912	\$0	\$0
SCENE Grant					\$10,882	\$0	\$0
Main 50th Project (memorials to library, etc)					\$70	\$0	\$0
Café Rent at Eastern					\$2,274	\$0	\$0
1000 Books Before Kindergarten (6/2021)					\$19,854	\$0	\$0
Books for Babies (6/2022)					\$675	\$0	\$0
Fairmount Student Food Pantry (Foundation)					\$3,346	\$156	\$0
Enhanced Youth Spaces Project 2022					\$99,647	\$0	\$0
Leah Foster Estate (8/2023)					\$14,540	\$0	\$0
Fairmount Community Garden grant (4/2026)					\$9,205	\$0	\$0
* Enrich Iowa expense for QC Beats software; State issues grant check in fall for FY spending							

Operating & Gift Exp, Aug '26				
EFF DATE	PO/REF2	AMOUNT	VDR NAME/ITEM DESC	COMMENTS
08/06/2026		944.29	IOWA AMERICAN WATER CO Inc	JULY 2026 IA AMER WATER COLLEC
08/06/2026	2612486	683.00	DMW DESIGN LTD	Book drop box graphics - Main
08/06/2026	2700706	35.91	RIVER BEND FOOD RESIVOIR	Granola Bars, Fruit snacks, ce
08/06/2026	2700672	14.78	GREAT WESTERN SUPPLY CO Inc	Janitorial supplies
08/06/2026	2700672	468.78	GREAT WESTERN SUPPLY CO Inc	Janitorial supplies
08/06/2026	2700672	430.66	GREAT WESTERN SUPPLY CO Inc	Janitorial supplies
08/06/2026	2700707	2,999.07	QUADIENT FINANCE USA, INC	Postage - Main postal machine
08/06/2026	2700652	1,439.39	CITADEL SECURITY GROUP LLC	Security, Main Lib, 07/13-07/1
08/06/2026	2700146	1,450.00	TOP NOTCH MUDJACKING LLC	Leveling of Main Lib. Sidewalk
08/06/2026		602.81	RACHEL FELTENBERGER	INTERVIEW TRAVEL REIMBURSEMENT
08/07/2026		120.00	MOBILE BEACON	Public Hotspot Service
08/07/2026		65.87	AMAZON MARK* VK4I11XB3	FURNITURE SLIDERS, PLASTIC SHE
08/07/2026		127.97	AMAZON MKTPL*RT60U1F23	FURNITURE SLIDERS
08/07/2026		45.95	AMAZON MKTPL*DB69498I3	HEAVY DUTY COVE BASE SHEARS
08/07/2026		151.99	AMAZON MKTPL*VD0CL8FC3	MICROWAVE SHELF FOR MAIN
08/07/2026		67.65	T MOBILE USA INC	JUN 5-JUL 4 2026, 3 CELL LINES
08/07/2026		22.49	SAMS CLUB /WALMART	Zipper storage bags, storage b
08/07/2026		15.40	SAMS CLUB /WALMART	Adhesive gemstones for Youth S
08/07/2026		49.23	MICHAELS STORES INC #2106	Plastic and glass beads for Yo
08/07/2026		12.98	AMAZON RETA* EX35S7LX3	Double sided tape for program
08/07/2026		21.57	AMAZON MKTPL*1V00Z5K53	Allergy stickers and key rings
08/07/2026	1080726	200.00	Director's monthly allowance	WARRANT=080726 RUN=1 BI-WEEKL
08/13/2026	2612424	850.00	RIVER CITY METALWORKS LLC	Library table frame - Fairmoun
08/13/2026	2701079	30.00	SECRETARY OF STATE	Notary Renewal K. Puig
08/13/2026	2701026	5,170.00	UNIQUE MANAGEMENT SERVICES INC	MESSAGEBEE TEXT SERVICE FOR 10
08/13/2026	2701023	43.00	B&B ENTERPRISES OF AMERICA INC	Printing of bookmarks and comm
08/13/2026	2701023	30.00	B&B ENTERPRISES OF AMERICA INC	Printing of bookmarks and comm
08/13/2026	2700724	80.00	DIVISION OF LABOR	INV308664 BOILER INSPECTION CE
08/13/2026	2700953	2,019.24	KONE INC	MAINTENANCE PERIOD 7/1/2026-12
08/13/2026	2700849	1,327.67	CITADEL SECURITY GROUP LLC	Security, Main Lib, 07/20-07/2
08/13/2026	2700387	956.97	KRISS PREMIUM PRODUCTS	JULY/26-JUNE/27 ANNUAL WATER/C
08/13/2026		50.75	JASON ORR *EMPLOYEE*	MILEAGE REIMBURSEMENT
08/13/2026		53.65	MICHELLE FRIEDEN *EMPLOYEE*	MILEAGE REIMBURSEMENT
08/13/2026		29.00	RICHARD STUMPF EMPLOYEE	MILEAGE REIMBURSEMENT
08/13/2026		74.68	BANASHREE HOLDERITH EMPLOYEE	MILEAGE REIMBURSEMENT
08/14/2026		11.99	AMAZON MKTPL*5N5LQ3KU2	Collapsible bowls for Library
08/14/2026		18.84	AMAZON MKTPL*566MA41Q0	Iowa Nature Field Guide book s
08/14/2026		110.55	AMAZON MARK* 562AS5NM0	MAIN LIB BREAKROOM SIDE TABLES
08/14/2026		4,542.99	BOBSDISCOUNTFURNITURE	MAIN LIB SOFT SEATING FOR BREA
08/14/2026		45.27	HY-VEE FOOD STORE Inc	Cookies and soda for Informati
08/14/2026		-8.96	SAMS CLUB /WALMART	Return of storage basket for Y
08/14/2026		143.85	PJ IOWA LC	Pizza delivery for Youth Servi
08/14/2026		41.97	AMAZON MKTPL*5N7GR4D31	8 disc blu-ray cases for Tech
08/14/2026		69.99	AMAZON MKTPL*566RM7ZH2	Printable labels for Tech Serv
08/14/2026		47.13	AMAZON MKTPL*569LK4ZY2	Nitrile gloves
08/14/2026		90.25	AMAZON RETA* 5622J5X70	Printable labels and batteries
08/14/2026		35.91	AMAZON MKTPL*567LT20G1	8 disc DVD cases for Tech Serv
08/14/2026		27.39	AMAZON MKTPL*FL3G85G73	Box set of books for Summer Re
08/14/2026		151.78	AMAZON MKTPL*SY9YW3M53	Headlamp, backpack, vase, uten
08/14/2026		102.61	AMAZON MKTPL*BI53V7IU3	Hachet, ceramic mug, bookmark,
08/14/2026		20.00	SQ *THE BREWED BOOK	Gift card for Teen Summer Read
08/14/2026		140.40	FIRST BOOK	Books for Youth Services

08/14/2026		46.67	SAMS CLUB /WALMART	Popcorn, cookies, water, chips
08/14/2026		251.09	SAMS CLUB /WALMART	Cookies, chips, soda, candy, f
08/14/2026		35.58	SAMS CLUB /WALMART	Stepping stone toys, storage b
08/14/2026		31.68	SAMS CLUB /WALMART	Shipping labels, freezer stora
08/14/2026		15.69	PERFORMANCE FOOD GROUP	Popcorn for Youth Services pro
08/14/2026		17.90	AMAZON MKTPL*VI8UK7ND3	Hooks - magnetic and adhesive
08/14/2026		33.31	BANKSUPPLIES	Zippered coin bags
08/20/2026	2701317	78.00	B&B ENTERPRISES OF AMERICA INC	Printing of Envelopes
08/20/2026	2701317	104.00	B&B ENTERPRISES OF AMERICA INC	Printing of Envelopes
08/20/2026	2701315	2,040.00	AUTO-GRAPHICS INC	ShareIt Subscription Fee 10/1
08/20/2026	2701313	222.20	W W GRAINGER INC	Sign holder
08/20/2026	2701132	648.24	GREENWOOD CLEANING SYSTEMS INC	Roll towels, toilet tissue
08/20/2026		-186.64	GREENWOOD CLEANING SYSTEMS INC	credit applied
08/20/2026	2701131	1,226.10	CITADEL SECURITY GROUP LLC	Security, Main Lib, 07/27-08/0
08/20/2026	2701314	128.05	UNIQUE MANAGEMENT SERVICES INC	Collections Services - July 20
08/20/2026	2701211	100.00	MARY ELLEN SHAPLEY	Presenter - Designing the QC 8
08/20/2026	2700023	3,286.55	PARAGON COMMERCIAL INTERIORS INC	6 Chairs for Tech Services
08/20/2026	2701316	390.00	TEE JAY CENTRAL	Door Repair - Main entrance Ea
08/20/2026		13,370.00	MID AMERICAN ENERGY CO Inc	Utility Payment 02/2027
08/21/2026		10.04	DOLLAR TREE	Index cards, harvest themed cr
08/21/2026		73.58	AMAZON MARK* 5H7F985N1	FOOTSTOOLS FOR MAIN BREAKROOM
08/21/2026		36.60	SAMS CLUB /WALMART	Paper plates, napkins, pastry,
08/21/2026		62.21	MICHAELS STORES INC #2106	Mod Podge, ribbon, wooden plaq
08/21/2026		52.68	AMAZON MKTPL*5H1LL4HT2	Stickers, keychains for Librar
08/21/2026		2,169.52	MENARDS Inc	EASTERN REFRIGERATOR, DISTILLE
08/21/2026		5.92	GOODWILL INDUSTRIES OF T	Stuffed animals for Youth Serv
08/21/2026		103.91	PJ IOWA LC	Pizza for Adult Lock-In
08/21/2026		41.94	AMAZON MKTPL*5H0TB8NE2	Kids headphones, Wite-out
08/21/2026		6.05	D.A.V. THRIFT STORE OF I	Stuffed animals for Youth Serv
08/21/2026		577.05	IOWA SHRM STATE CONFER	SHRM conference - J. Williams
08/21/2026		20.59	AMAZON RETA* 5H0X25SF1	Facial tissue
08/21/2026		48.43	MENARDS Inc	EASTERN REFRIGERATOR, DISTILLE
08/21/2026		1,959.11	DEMCO INC	4 book trucks - Fairmount
08/21/2026		25.94	CINTAS CORPORATION #342 Inc	MONTHLY MAT SERVICE, MAIN LIB
08/21/2026		825.36	DEMCO INC	Alpha labels, book tape, label
08/21/2026		5.59	AMAZON MKTPL*5H0TB8NE2	Kids headphones, Wite-out
08/21/2026		26.94	AMAZON MKTPL*8A2VG6MD3	Stickers
08/21/2026		60.97	AMAZON MKTPL*HE84U7163	Yard Game
08/21/2026		103.25	AMAZON MKTPL*A33WT2JI3	Crafts
08/21/2026		7.99	AMAZON MKTPL*VC0D448A3	Stickers
08/21/2026		54.98	VISTAPRINT	BUSINESS CARD PRINT
08/21/2026		82.99	AMAZON MKTPL*QM5BJ1RP3	QC BEATS EAR PLUGS
08/21/2026		509.56	AMAZON MKTPL*IY7PH6943	SANDWICH BOARDS
08/21/2026		15.00	FACEBK *MDD58W5A82	FACEBOOK ADVERTISING
08/21/2026		28.86	FACEBK *H8EVCZX82	FACEBOOK ADVERTISING
08/21/2026		1,036.80	GEORGE PATTON ASSOCIATES, INC	ACRYLIC PRINT MATERIAL HOLDERS
08/27/2026	2701621	30.00	IOWA LIBRARY ASSN Inc	Iowa Library Assoc. K. Bates I
08/27/2026	2701622	234.00	B&B ENTERPRISES OF AMERICA INC	Printing of Calendar Sept. 202
08/27/2026		109.05	CENTERPOINT ENERGY SERVICES, INC	JULY NATURAL GAS BILL
08/27/2026	2701569	250.00	AMY NIELSEN	Instructor - Plant Patent Cla
08/27/2026	2701449	551.98	CRAWFORD COMPANY INC	INV10021969 8/6 TEMP CONTROL -
08/27/2026	2701418	1,442.29	CITADEL SECURITY GROUP LLC	Security, Main Lib, 08/03-08/0
08/28/2026		38.98	AMAZON MKTPL*5A0DX4J40	Bookmarks and pins for Library
08/28/2026		119.47	AMAZON MKTPL*5A1XN6TC1	Board games, card games, dice
08/28/2026		50.00	BARNES & NOBLE #2970	Gift Card for Teen Summer Read

08/28/2026		20.99	TARGET STORES INC	Bubble solution and agility co
08/28/2026		23.88	SAMS CLUB /WALMART	Cookies and brownies for Infor
08/28/2026		43.92	SAMS CLUB /WALMART	Baskets for Summer Reading Pri
08/28/2026		7.89	AMAZON RETA* 5A1100F72	Sharpie permanent markers
08/28/2026		6.85	AMAZON RETA* 5A3R00JY2	CR 2032 BATTERIES
08/28/2026		64.98	AMAZON MARK* 5A2CP15N0	CARGO MAT FOR CHEVY EQUINOX AT
08/28/2026		24.48	MENARDS Inc	GORILLA MOUNTING TAPE
08/28/2026		18.99	AMAZON MKTPL*FM8EF0ZB3	chair glides
08/28/2026		28.49	AMAZON MKTPL*T04TA9EZ3	electrical outlet
08/28/2026		80.30	AMAZON MKTPL*F15HA7BE3	wheel casters
08/28/2026		14.09	AMAZON MKTPL*IV2XG8M73	first aid
08/28/2026		219.99	AMAZON MKTPL*4J6H72TO3	lockers
08/28/2026		23.36	AMAZON MKTPL*9H7W828T3	signage
08/28/2026		156.00	AMAZON MKTPL*6W0T73J93	metal cabinet
08/28/2026		19.99	AMAZON MKTPL*R22950RQ3	chair gliders
08/28/2026		19.99	AMAZON MKTPL*C30RX94Q3	car window shade
08/31/2026	02-082626	1,700.51	Sewer Consumption	2027 UB UB
08/31/2026	02-082626	66.06	Sewer Consumption	2027 UB UB
08/31/2026	02-082626	5.59	Yard Waste	2027 UB UB
08/31/2026	02-082626	43.20	Yard Waste	2027 UB UB
08/31/2026		240.00	MOBILE BEACON	Public Hotspot Service
08/31/2026		330.73	DAVE'S FLOOR TRENDS INC	Tile and adhesive for Fairmount brkrm
08/31/2026		15.98	GOODWILL INDUSTRIES OF T	Baskets for Lib Card Sign-up prizes
08/31/2026		17.54	SAMS CLUB /WALMART	LCSUM program
08/31/2026		12.99	Amazon	Patron Experience Team envelopes
08/31/2026		82.09	Amazon	LCSUM program
08/31/2026		45.89	Amazon	Cases for Library of Things
08/31/2026		63.34	Amazon	LCSUM program
08/31/2026		36.60	Book Beau	Teentober prize
08/31/2026		7.45	GOODWILL INDUSTRIES OF T	YS program supplies
08/31/2026		10.47	MENARDS Inc	Paint for Fairmount sidewalk
08/31/2026		25.00	McAlisters	Gift card for GLOE
08/31/2026		34.83	HOBBY-LOBBY #0168	YS program supplies
08/31/2026		25.00	Raising Cane's	Gift card for GLOE
08/31/2026		-5.00	TARGET STORES INC	Credit for return
08/31/2026		12.74	Amazon	Rubber bands

Aug '26 Materials Exp				
EFF DATE	PO/REF2	AMOUNT	VDR NAME/ITEM DESC	COMMENTS
08/06/2026	2700703	383.00	INGRAM LIBRARY SERVICES Inc	INV 98067897 & 98067898
08/06/2026	2700739	57.40	INGRAM LIBRARY SERVICES Inc	INV 98054601 & 98101512
08/06/2026	2700739	999.49	INGRAM LIBRARY SERVICES Inc	INV 98054601 & 98101512
08/06/2026	2700647	404.37	INGRAM LIBRARY SERVICES Inc	INV 97968150 & 9801677
08/06/2026	2700647	212.34	INGRAM LIBRARY SERVICES Inc	INV 97968150 & 9801677
08/06/2026	2700752	360.02	INGRAM LIBRARY SERVICES Inc	INV 98085247 & 98119121
08/06/2026	2700752	577.70	INGRAM LIBRARY SERVICES Inc	INV 98085247 & 98119121
08/06/2026	2700703	369.16	INGRAM LIBRARY SERVICES Inc	INV 98067897 & 98067898
08/06/2026		-9.74	INGRAM LIBRARY SERVICES Inc	Credit
08/06/2026	2700753	24.50	CENGAGE LEARNING INC	INV 999102959170
08/06/2026	2700704	1,208.26	OVERDRIVE INC	INV 05530CO26243901
08/07/2026		69.00	AMAZON.COM*GX4AP98I3	\$69. AMAZON 113-6535343-19450
08/07/2026		8.41	AMAZON.COM*VU5V06WS3	\$8.41 AMAZON 111-5514378-71490
08/07/2026		69.99	AMAZON.COM*MC0Y292H3	\$69.99 AMAZON 113-8383327-9196
08/13/2026	2700896	170.00	OVERDRIVE INC	INV #05530DA26250472 & #05530C
08/13/2026	2700896	500.96	OVERDRIVE INC	INV #05530DA26250472 & #05530C
08/13/2026	2700780	1,970.26	OVERDRIVE INC	INV 05530CO26247325
08/13/2026	2701021	283.47	OVERDRIVE INC	INV 05530CO26251717
08/13/2026	2700848	1,245.38	MIDWEST TAPE Inc	INV 509183003
08/13/2026	2701018	43.40	CENGAGE LEARNING INC	INV 999102973718
08/13/2026	2700847	790.68	INGRAM LIBRARY SERVICES Inc	INBV 98142221 & 98142222
08/13/2026	2700847	243.07	INGRAM LIBRARY SERVICES Inc	INBV 98142221 & 98142222
08/13/2026	2700897	1,332.93	INGRAM LIBRARY SERVICES Inc	INV #98202496, #98202497, #982
08/13/2026	2700897	44.40	INGRAM LIBRARY SERVICES Inc	INV #98202496, #98202497, #982
08/13/2026	2700897	894.82	INGRAM LIBRARY SERVICES Inc	INV #98202496, #98202497, #982
08/13/2026	2700897	1,061.97	INGRAM LIBRARY SERVICES Inc	INV #98202496, #98202497, #982
08/13/2026	2701022	290.48	INGRAM LIBRARY SERVICES Inc	INV 98235638; 5639; 5640; 5641
08/13/2026	2701022	763.95	INGRAM LIBRARY SERVICES Inc	INV 98235638; 5639; 5640; 5641
08/13/2026	2701022	1,157.19	INGRAM LIBRARY SERVICES Inc	INV 98235638; 5639; 5640; 5641
08/13/2026	2701022	673.12	INGRAM LIBRARY SERVICES Inc	INV 98235638; 5639; 5640; 5641
08/13/2026	2701019	28.28	INGRAM LIBRARY SERVICES Inc	INV 98183820; 98202500; 982213
08/13/2026	2701019	241.29	INGRAM LIBRARY SERVICES Inc	INV 98183820; 98202500; 982213
08/13/2026	2701019	362.58	INGRAM LIBRARY SERVICES Inc	INV 98183820; 98202500; 982213
08/13/2026	2701019	186.07	INGRAM LIBRARY SERVICES Inc	INV 98183820; 98202500; 982213
08/13/2026	2701020	477.00	KANOPY INC	INV 515307
08/13/2026	2700845	70.00	G BRADLEY PUBLISHING INC	DAVENPORT PUIBLIC LIBRARY / WH
08/13/2026	2701040	15,750.00	LINKEDIN CORPORATION	INV 10113266430
08/13/2026	2700846	71.40	CENGAGE LEARNING INC	INV 999102961964
08/14/2026		120.03	AMAZON.COM*5N6H21GD0	\$120.03 AMAZON 113-8383327-919
08/14/2026		99.88	AMAZON.COM*5N3US4831	\$99.88 AMAZON 113-8383327-9196
08/14/2026		16.34	AMAZON.COM*5N1NN29W0	\$16.34 111-7050774-9131417 DV
08/14/2026		24.99	AMAZON.COM*5N1DE19Y0	\$24.99 AMAZON 113-2279898-1041
08/14/2026		32.69	AMAZON.COM*5N6QT19Y2	\$32.69 111-3289184-9474666 2 C
08/14/2026		119.98	AMAZON.COM*5N09B6Y31	\$119.98 AMAZON 113-8383327-919
08/20/2026	2701080	256.63	INGRAM LIBRARY SERVICES Inc	INV 98268539
08/21/2026		28.95	EBAY O*23-14990-97709	\$28.95 EBAY 23-14990-97709 SPC
08/21/2026		65.13	EBAY O*25-14991-54200	\$65.13 EBAY 25-14991-54200 SPC
08/21/2026		22.95	EBAY O*16-15003-12215	\$22.95 EBAY 16-15003-12215 SPC
08/21/2026		70.00	AB* ABEBOOKS.CO LSJ7YN	\$70.00 ABEBOOKS ORDER # 772091
08/21/2026		119.98	GAMESTOP	\$188.86 GAMESTOP GAM080527 PAR
08/21/2026		157.50	EBAY O*04-15029-44446	\$157.50 EBAY 04-15029-44446 SP
08/21/2026		9.00	EBAY O*21-14994-58431	\$9.00 EBAY 21-14994-58431 SPC0
08/21/2026		45.13	EBAY O*02-15034-91334	\$45.13 EBAY 02-15034-91334 SPC

08/21/2026		19.13	EBAY O*02-15028-46431	\$19.13 EBAY 02-15028-46431 SPC
08/21/2026		194.99	AMAZON MKTPL*5H2W67FL1	\$194.99 AMAZON 113-7932510-309
08/21/2026		81.34	EBAY O*12-15014-58164	\$81.34 EBAY 12-15014-58164 SPC
08/21/2026		100.00	EBAY O*22-14996-89015	\$100.00 EBAY 22-14996-89015 SP
08/21/2026		116.00	EBAY O*07-15020-02431	\$116.00 EBAY 07-15020-02431 SP
08/21/2026		25.50	EBAY O*24-15008-15300	\$25.50 EBAY 24-15008-15300 SPC
08/21/2026		90.00	EBAY O*17-15001-31576	\$90.00 EBAY 17-15001-31576 SPC
08/27/2026	2701496	552.36	INGRAM LIBRARY SERVICES Inc	INV #98508867 & #98508868
08/27/2026	2701496	893.99	INGRAM LIBRARY SERVICES Inc	INV #98508867 & #98508868
08/27/2026		-18.40	INGRAM LIBRARY SERVICES Inc	Credit
08/27/2026	2701200	14.99	OVERDRIVE INC	INV 05530DA26259790; 26262692
08/27/2026	2701200	274.85	OVERDRIVE INC	INV 05530DA26259790; 26262692
08/27/2026	2701200	31.99	OVERDRIVE INC	INV 05530DA26259790; 26262692
08/27/2026	2701415	1,184.71	OVERDRIVE INC	INV 05530DA26265453; 05530CO26
08/27/2026	2701415	204.60	OVERDRIVE INC	INV 05530DA26265453; 05530CO26
08/27/2026	2701495	254.17	OVERDRIVE INC	INV #05530DA26268838 & #05530D
08/27/2026	2701495	23.00	OVERDRIVE INC	INV #05530DA26268838 & #05530D
08/27/2026	2701414	1,593.60	MIDWEST TAPE Inc	INV 509218236; 509250689
08/27/2026	2701414	13.49	MIDWEST TAPE Inc	INV 509218236; 509250689
08/27/2026	2701202	2,733.44	MIDWEST TAPE Inc	INV 509217209
08/27/2026	2701447	76.30	CENGAGE LEARNING INC	INV 999102996836
08/27/2026	2701413	401.80	CENGAGE LEARNING INC	INV 999102986075; 999102988579
08/27/2026	2701413	21.00	CENGAGE LEARNING INC	INV 999102986075; 999102988579
08/27/2026	2701413	21.00	CENGAGE LEARNING INC	INV 999102986075; 999102988579
08/27/2026	2701448	1,013.88	INGRAM LIBRARY SERVICES Inc	INV 98446834, 98446835 & 98463
08/27/2026	2701448	265.63	INGRAM LIBRARY SERVICES Inc	INV 98446834, 98446835 & 98463
08/27/2026	2701448	332.27	INGRAM LIBRARY SERVICES Inc	INV 98446834, 98446835 & 98463
08/27/2026	2701201	328.38	INGRAM LIBRARY SERVICES Inc	INV 98281354 & 98301852
08/27/2026	2701201	197.34	INGRAM LIBRARY SERVICES Inc	INV 98281354 & 98301852
08/27/2026	2701416	604.87	INGRAM LIBRARY SERVICES Inc	INV 98337838, 98413791 & 98410
08/27/2026	2701416	1,192.77	INGRAM LIBRARY SERVICES Inc	INV 98337838, 98413791 & 98410
08/27/2026	2701416	280.00	INGRAM LIBRARY SERVICES Inc	INV 98337838, 98413791 & 98410
08/27/2026	2701416	290.96	INGRAM LIBRARY SERVICES Inc	INV 98337838, 98413791 & 98410

Aug '26 Electronic Equip Repl Exp				
EFF DATE	PO/REF2	AMOUNT	VDR NAME/ITEM DESC	COMMENTS
08/07/2026		1,734.02	AMAZON MKTPL*5596M7J43	SSDs and Monitors
08/07/2026		125.13	AMAZON RETA* Z06I47YM3	Network Cables
08/07/2026		1,199.97	AMAZON RETA* OY9HU9LY3	Server SSDs
08/07/2026		7.82	AMAZON RETA* DJ2PJ4TL3	Network Cables
08/07/2026		604.04	AMAZON RETA* K85825MD3	Newtork Cards for NAS
08/07/2026		100.47	AMAZON MKTPL*UX6957YC3	Network Transceiver
08/07/2026		65.74	AMAZON MKTPL*3Q8LX0RV3	network hooks
08/07/2026		90.00	WWW.UI.COM	Fiber Cables
08/07/2026		365.40	NEWEGG BUSINESS	CPU
08/13/2026	2701024	700.00	INFORMATICS INC	Website -SOW- Development Conc
08/14/2026		28.52	AMAZON MKTPL*563593ZV2	Network Cables
08/14/2026		10.99	AMAZON RETA* 5N21N8H70	Network Cables
08/14/2026		58.38	AMAZON MKTPL*563NT83V0	Network Cables
08/14/2026		156.35	AMAZON MKTPL*568DC9HE0	Network Rack Hooks
08/14/2026		989.90	AMAZON MKTPL*563WS11W0	Server SSDs
08/14/2026		748.65	AMAZON MKTPL*566A28MW2	NAS Network Cards
08/14/2026		174.27	CDW GOVERNMENT INC	Network Transceiver
08/21/2026		251.16	AMAZON RETA* 561HD3762	Network Cables
08/21/2026		1,988.50	AMAZON MKTPL*5H1097DW0	Switch Modules
08/21/2026		105.59	AMAZON RETA* 5H49G9C82	Network Cables
08/21/2026		27.43	AMAZON RETA* 562HS8QS0	Network Cables
08/28/2026		130.29	AMAZON MKTPL*5A9NQ7L50	Server Drawer, cables
08/28/2026		64.16	AMAZON MKTPL*5A2HN96Q0	Network Cables
08/28/2026		54.46	AMAZON RETA* 5A3E33T02	Network Cables
08/28/2026		21.17	AMAZON RETA* 5A4DZ53R1	network Cables
08/28/2026		180.48	AMAZON MKTPL*5H50292H1	HPE Tranceiver
08/28/2026		1,623.14	AMAZON MKTPL*5A96H0SZ1	SSDs for NAS
08/28/2026		205.68	AMAZON MKTPL*5A4LX3KJ1	Network Cables and manager
08/28/2026		1,457.60	WWW.UI.COM	Switch and Transceivers
08/28/2026		572.36	CDW GOVERNMENT INC	Replacment Monitor
08/28/2026		196.93	ADOBE SYSTEMS INCORPORATED	Adobe Creative Cloud for Marke
08/31/2026		60.00	Concrete CMS	Forms for website
08/31/2026		1,262.84	Amazon	SSDs and Network supplies
08/31/2026		198.00	Amazon	Microfilm monitors for SC
08/31/2026		99.00	Amazon	Monitor
08/31/2026		871.12	Amazon	Network Cards for Servers
08/31/2026		2,672.01	Amazon	Server RAM
08/31/2026		170.00	Ubiquiti	Transeivers and AP Mount



DIRECTOR'S REPORT | September 2026

Library Operations

Fairmount Renovation

The Fairmount renovation is complete, and the results look amazing! The improvements include new carpet, fresh paint, energy-efficient LED lighting, updated signage, and a redesigned children's area with more space. We also created a more clearly defined and slightly larger area for teens, a new ADA-accessible self-check station, reorganized staff work areas, and many other small but meaningful improvements. Everything looks clean, bright, and refreshed.

Throughout the closure, staff did a phenomenal job taking on extra responsibilities, completing projects, and adapting to disruptions in their work areas. Many thanks to Joseph Holcomb (Facility Services Supervisor) and Kasey Shipley (Office and Facilities Manager) as project managers, as well as our patrons for their patience and understanding while these improvements were underway!

Fatal Fiction

The Foundation's annual fundraiser, *Fatal Fiction: The Next Chapter*, will take place on Saturday, September 26, from 6:00 to 9:00 p.m. Tickets are available online at <https://givebutter.com/c/fatal-fiction-the-next-chapter>. Don't miss this exciting evening!

Library Materials & Programming

Text Notifications

MessageBee is up and running so we are able to text notifications to our patrons once again!

Library Card Sign-up Month

September is Library Card Sign-up Month. Our goal this year is to sign-up 500 new cardholders. Anyone registering for a library card receives a small gift. We also have a weekly gift basket drawing for patrons who let us know via a whiteboard at each library location how they are using The Library or interacting with staff in Special Collections or outreach events. Our Customer Services team is also partnering with the Youth Services department to go out into the community.

Bookmark Design Contest

Artists of all ages are invited to submit art for our Library Bookmark Contest. Forms are available for pickup at any library location until October 15. For those interested in designing their bookmark in person, we are offering six separate drop-in programs. More information is available at <https://davenportlibrary.libcal.com/event/16753866>.

Seed Library

The Seed Library will wrap up a successful summer on September 30!

Community Relations

Leadership & Service

I am currently serving a three-year term as Director on the Iowa Library Association (ILA) Executive Board and just ended my second consecutive year as Chair of the RiverShare Libraries Assembly of the Whole (AOW). I am also serving on the Executive Board of the American Red Cross of the Quad Cities and Northwest Illinois and volunteer with a local Scouting America troop based at the Rock Island Conservation Club.

Library Stories

- Thank You cards:
 - "Your participation in Party in the Park helped make this event series a wonderful success. Events like these are made possible by dedicated community partners like you, and we're grateful to have you alongside us. We look forward to next year!"
 - "Many thanks to you for being a part of our summer carnival here at Edwards Congregational UCC. We hope we provided you with a venue to share what you offer to the community. For me, the libraries are a critical presence and I am grateful for all you do. Hoping to see you again next year. Blessings on all libraries."
- Eastern Branch comment cards:
 - "The customer service was so helpful! I had papers that I had to fax. I had no idea how to do it. She walked me through every step and didn't leave until all my papers came through. Then, she said it was free! As I was waiting, I saw the other librarian help another patron with font, spacing, headers, etc. on the computer. I am so impressed with how helpful your staff is".
 - "Your facilities are fantastic".
- Main Library comment cards:
 - "It's extremely beautiful and peaceful inside. :) My children and I love it here specifically!!! Thank you guys so much!!!"
 - Special Collections: "Very friendly staff!" and "Cristina (Amador-Perez [Special Collections Principal Clerk]), thank you for excellent library searching work into the archives. I am grateful for your persistence to find what I was looking for!"

Library Programs — Upcoming

Below is a curated selection of upcoming programs that may be of interest to Trustees. A full calendar is available at service points or online at <https://davenportlibrary.libcal.com>.

- **Civility in a Constitutional Republic** — Thursday, September 17, 6:00pm, Eastern. We celebrate the Constitution annually on September 17th. St. Ambrose University Political Science and Leadership Studies Chair Dr. L. Joseph Hebert will present for us on the Role of Civility in a Constitutional Republic.
- **The Boozy Book Fair** — Saturday, September 19, 12:00pm – 5:00pm, offsite at Wake Brewing, 2529 5th Ave, Rock Island, IL. We are excited to attend The Boozy Book Fair: Fall Edition this year at Wake Brewing! Come and enjoy all sorts of delights for readers of all kinds! There will be local authors, bookstores, vendors, and more. This program is best suited to adults.

- **Adult Ambassador Board** — Monday, September 21, 6:00pm, Fairmount. Join the Davenport Public Library Adult Ambassador Board! This is a voluntary opportunity for adults who are 18 years old or older and are active patrons of The Library. AAB members will assist in planning library programs and events, suggest materials for the library collection, and give their opinions on how to make The Library inclusive by attending monthly meetings. Contact Stephanie Spraggon, Information Service Librarian, if you are interested in joining the Adult Ambassador Board. You can email her at spraggon@davenportlibrary.com Upcoming meeting dates: Mondays September 21st, October 19th, November 16th
- **ADHD in Adults** — Tuesday, September 22, 6:30pm, Fairmount. Grant Zimmerman from Vera French Community Mental Health will discuss ADHD (or Attention Deficit/Hyperactivity Disorder). Topics will include how to recognize signs and symptoms and how to live well with this disorder.
- **QC Made: Corteva** — Thursday, September 24, 5:30pm, offsite at 2208 Yankee Ave, Durant, IA. The Durant Corteva Facility is responsible for producing up to 1.3 million units of hybrid seed corn for the Pioneer seed brand and other Corteva brands. To call it a big operation is an understatement. See it all during another QCMade tour. Registration is required.
- ***NEW* Family Storytime** — Tuesdays at 2:00pm at Fairmount and Wednesdays at 2:00pm at Eastern. Come enjoy stories, songs, rhymes, and plenty of playful fun! This new afternoon storytime is a great way for little ones and their grown-ups to learn and grow together while building early literacy skills through reading and play. All ages welcome, best for children ages 0-5.
- **Teen DIY: Doll Part Sculptures** — Friday, September 25, 3:30pm, Eastern. Ready to get creepy? Make your own ominous sculpture using The Library's extensive supply of doll parts. How did we get the doll parts? Maybe it's a question better left unanswered.
- **Fall Tea Blending** — Tuesday, September 29, 6:30pm, Fairmount. Do you love tea? Do you think you know everything about it? Join us for a discussion about tea. At the end of the program, you will be able to blend your own tea.
- **A Very Special (Collections) Monster Society Presents: German Folklore** — Thursday, October 1, 6:00pm, Eastern . Just in time for the beginning of October, The Library's Special Collections and the Monster Society, present German Folklore! We'll be presenting stories and creatures from German and German American lore. Being that is also the start of the spooky season, we'll be ending with some Quad City ghost stories from our very own Ghost Hunter, Amy Driskill! This program is designed for those between the ages of 8 to 800.
- **Creepy Carrots Party** — Saturday, October 3, 10:00am, Fairmount. Jump into spooky season with your friends at Davenport Public Library! Play games, do crafts, and listen to stories about Jasper Rabbit. Make sure to look for creepy carrots creeping while you are here! You just might just get a prize!



Statement of Purpose

Under the direction of a Board of Trustees, the mission of Davenport Public Library is to connect a diverse community to resources that educate, enrich, and entertain. With a vision to create a community-wide culture of learning where everyone is empowered, Davenport Public Library contributes to the community’s prosperity and enhances quality of life.

Core Services

- Provides access to information and equity of access through library programs, services, and materials in a wide variety of formats for all ages.
- Offers creative and educational programs and events, and partners with community organizations to develop literacies in the Davenport community.
- Administers quality services, such as research assistance, notary, and book a librarian.
- Provides access to technology, including computers, Wi-Fi, copiers, fax services, self-checks, 3D printers, and maker technologies to support the community’s information needs.
- Offers inviting spaces for public use at three premier facilities, including study rooms, community meeting rooms, and gathering spaces.

Operating Statistics

Measures	FY 2025 Actual	FY 2026 Actual	FY 2027 Estimate	FY 2028 Target
Circulation of Library Materials	526,507	540,819	547,777	545,000
Registered Cardholders	48,009	42,393	50,932	45,000
Program & Event Attendance	34,589	31,031	38,133	36,000
Computer & Wi-Fi Sessions	190,186	125,819	197,870	130,000
Meeting Room Uses	1,918	1,924	2,032	2,000





2028 Business Plan

LIBRARY



Strategic Goals

Goal One

Enhance community awareness of Davenport Public Library.



Performance Measure	FY 2025 Actual	FY 2026 Actual	FY 2027 Estimate	FY 2028 Target
Increase library cardholders	48,009	42,393	50,932	45,000
Increase summer reading program participants	2,312	1,655	2,550	1,800

Goal Two

Promote lifelong learning through diverse educational opportunities and programs; curate dynamic collections to address community needs and interests.



Performance Measure	FY 2025 Actual	FY 2026 Actual	FY 2027 Estimate	FY 2028 Target
Increase program attendance	34,589	31,031	35,986	33,000
Increase the percentage of items in the collection to reflect the diversity of the Davenport community	24.3%	24.2%	26%	25%

Goal Three

Ensure library facilities are accessible, engaging, and safe, fostering a sense of belonging for all patrons.



Performance Measure	FY 2025 Actual	FY 2026 Actual	FY 2027 Estimate	FY 2028 Target
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LIBRARY

	Increase visits to The Library	331,425	303,705	351,609	310,000
	Increase usage of meeting rooms	1,918	1,924	2,032	2,000

Strategic Projects

Strategic Projects	Project	Description
	Meeting Rooms	Enhance the user experience for meeting room users by implementing improvements, including the development of an ADA-compliant meeting room at the Main Library.
	Enhance Programming	Establish processes to assess existing programs and expand the availability of offerings during evenings, weekends, and outdoor settings.
	Facility Improvements	Continue to improve all three libraries by upgrading painting and flooring, replacing carpets, and implementing noise reduction measures. Explore service enhancements, such as establishing a drive-up service window at the Eastern Branch and installing lockers for outside hold pickups.

DAVENPORT PUBLIC LIBRARY

Discrimination and Harassment Policy

1. Statement of Purpose

- 1.1. The Davenport Public Library Board of Trustees affirms its commitment to maintaining a professional, respectful, and inclusive working and learning environment. The Library supports and encourages individual and organizational growth based on ability, performance, and conduct that is free from discrimination, harassment, and inappropriate or disrespectful behavior.
- 1.2. The Library values a diverse workforce that reflects and advances its mission, vision, and organizational values. A wide range of experiences, identities, and perspectives strengthens The Library's ability to serve the community.
- 1.3. Discrimination or harassment may occur between library patrons, between employees, between patrons and employees, or involve other third parties. The Library is committed to addressing all such concerns and will take preventative and corrective action as necessary to ensure a safe, respectful environment. Individuals who engage in prohibited conduct are subject to appropriate disciplinary measures.

2. Definition of Discrimination and Harassment

- 2.1. Under the Iowa Civil Rights Act ([Iowa Code Chapter 216](#)), employment discrimination is defined as unfair treatment of an individual or group based on their membership in a legally protected category.
- 2.2. Harassment includes any unwanted, unwelcomed, or uninvited behavior—verbal, physical, or otherwise—that demeans, threatens, intimidates, or offends an individual and creates a hostile environment, **including**
 - **Submission to conduct that becomes a term or condition of employment;**
 - **Submission or rejection that influences employment decisions; or**
 - **Conduct that unreasonably interferes with work performance or creates an intimidating, hostile, or offensive environment**
- 2.3. **Sexual Harassment can take many forms, including but not limited to includes, but is not limited to:**
 - ~~Requests for sexual contact;~~
 - ~~Unwelcome physical advances;~~
 - ~~Verbal or physical conduct of a sexual nature that is intimidating, hostile, or offensive;~~

- Verbal: Innuendo and other suggestive comments, humor or jokes about employee traits, offensive written notes, insults, threats, sexual advances, or propositions; or
- Nonverbal: Whistling, suggestive or insulting looks, sounds, gestures, pictures, cartoons, or calendars; or
- Physical: Striking (such as hitting or other combative actions), intentional touching of the body (such as brushing, patting, pinching), kissing, inappropriate display of body parts, or coerced acts of a sexual nature; or
- Abuse of Authority: Intentional misuse of power or position by a trustee or employee for an improper purpose.

Additional related provisions appear in [Iowa Code Chapter 708.7](#).

3. Prohibition of Retaliation

- 3.1. The Library encourages the prompt reporting of perceived discrimination or harassment. All reports will be taken seriously and investigated. Retaliation against any individual who reports misconduct or participates in an investigation is strictly prohibited. ~~Related discipline may extend to termination.~~

4. Equal Employment Opportunity

- 4.1. The Library provides equal employment opportunities without discrimination or harassment based on race, color, religion, sex, national origin, citizenship, sexual orientation, gender identity, pregnancy, age, disability, marital status, retaliation, genetic information, and/or any other ~~protected~~ characteristic ~~protected by law~~ ~~recognized by federal, state, or local law.~~
- 4.2. In compliance with federal and state law, including [Iowa Code Chapter 216.6](#), The Library provides reasonable accommodations for applicants and employees with disabilities or for sincerely held religious observances, practices, and beliefs.

5. Responding to Harassment or Discrimination

- 5.1. Any employee, patron, or third party who believes they have experienced or witnessed discrimination or harassment should report the concern to a supervisor or Library Administration. Individuals may also contact the Library Board of Trustees, particularly if the issue involves the Library Director.
- 5.2. Administration will investigate the complaint in accordance with Administrative Policy 3.3 (Complaints) and communicate available options for addressing the concern. ~~Confidentiality will be maintained to the greatest extent possible.~~
~~Information will be disclosed only as necessary to investigate, respond to, or~~

resolve the complaint, or as required by law. Law enforcement will be contacted when behavior warrants their involvement.

- 5.3. All employees are expected to cooperate in employment investigations and are prohibited from making false statements intended to take revenge or harm a fellow employee. Individuals who intentionally report false claims with the purpose of damaging the individual or organization's reputation will be subject to a separate disciplinary investigation.

DAVENPORT PUBLIC LIBRARY

Administrative Policy 4.6

Subject | Leave of Absence/Family Medical Leave Act (FMLA)

Effective Date | September 15, 2026 ~~July 1, 2025~~

General Policy

It is the policy of Davenport Public Library, taking departmental staffing needs into consideration, to make every effort to comply with requests for leaves of absence which are based on good and sufficient reason.

Scope

All employees.

Provisions

On occasion, circumstances may arise which necessitate an employee's request for a leave of absence from work.

General Leave of Absence and FMLA

1. An employee seeking a leave of absence must submit a detailed request to the Library Director at least 30 days prior to the commencement of the leave, ~~if it is foreseeable. If the leave is unexpected, the employee should provide whatever notice is practicable. If appropriate,~~ The employee must complete the FMLA Leave of Absence forms ~~which are~~ available from the Library HR Operations Manager.
2. The Director may at their discretion grant a leave of absence for good and sufficient reason, setting the terms and conditions of the leave, including whether or not the leave is to be paid. Each request for leave will be decided on its own merits.
3. Leaves of absence will not be granted to seek employment elsewhere or to engage in employment other than for the City of Davenport.
4. Leaves of absence for candidacy and public service will be granted in accordance with Iowa Code Chapter 55.
5. Employees are ~~required expected~~ to use all accumulated leave in the order of sick, ~~leave and vacation, and then holiday leave unless the employee requests in writing to the HR Operations Manager to use their paid leave in a different order. before requesting leave without pay. The use of sick leave only applies to a medical related request.~~ Sick leave can only be used if the purpose of the leave qualifies for sick leave usage. Only after

exhaustion of all paid leave time will the employee go on a non-pay status.

6. Upon return from a leave of absence (up to 6 weeks) or FMLA (up to 12 weeks), employees will be returned to their original or an equivalent position unless their position would have otherwise been affected if they were actively at work. An employee must provide a fitness-for-duty certification from their health care provider to the HR Operations Manager. The certification must confirm that the employee is able to return to work and identify any applicable work restrictions or limitations. The Library may deny the employee's return to work until such certification is provided.
7. An employee's failure to return to work on the date specified at the end of a leave of absence may result in the employee's termination.
8. Employees on leave without pay from The Library will not accrue vacation leave or sick leave during any pay period in which leave without pay results in less than 40 hours of compensable leave.
9. If the leave without pay is at the request of an employees for reasons other than incapacitation to perform duties or FMLA leave of absence, the City's contribution to health insurance benefits will terminate after thirty (30) days. The employee will have the option of remaining on the City plan at their own expense at full cost during the leave of absence for a period not to exceed 18 months.
10. Employees on personal leave which exceeds thirty (30) days shall not accrue seniority, and additionally, employees returning from a personal leave of absence of longer than thirty (30) days shall be returned to the position they previously held, if possible. If, because of circumstances such position is not available, the employee will be placed in a comparable classification and pay grade for which she/he is qualified to perform at the earliest vacancy.

Maternity and Paternity Leave

11. Employees taking maternity/paternity leave shall be entitled to use accumulated sick leave. Employees exhausting sick leave may use accumulated vacation leave. Employees exhausting sick leave and vacation leave shall be entitled to a leave of absence without pay. All employees requiring such leave shall notify the Director or designee, prior to the anticipated date of birth, if possible, and must be assigned to duty so long as health permits.
12. A maternity/paternity leave in conjunction with the birth or adoption of a new family member shall be considered a reasonable purpose for a paid or unpaid leave of absence request.

Military Leave

13. Military leaves of absence shall be granted in compliance with Federal and State laws.

Medical Leave

14. Employees who are disabled due to medical reasons will be granted a leave of absence not to exceed twelve (12) months. During the 12-month period, employees must exhaust all of their accumulated sick leave, vacation leave, holiday leave, and compensatory leave prior to applying for long-term disability benefits. The City will continue the health insurance for employees and their families for a period not to exceed twenty-four (24) months after the initial date that the leave commenced. Employees may, however, as an option, apply for the long-term disability benefit after the 90-day waiting period in accordance with the provisions of the long-term disability plan in lieu of using their accumulated sick leave. Inability to work as a result of pregnancy related disability will be considered as any other disability for purposes of eligibility for benefits of sick leave usage and long-term disability.

Bereavement Leave

15. Employees, upon request, will be excused for up to three (3) work days, including travel time, in the event of a death of a member of the immediate family without loss of pay. The work days do not have to be consecutive. For the purpose of this policy, a family member is defined as parent, step-parent, spouse, child, step-child, brother or step-brother, sister or step-sister, mother-in-law, father-in-law, son-in-law, daughter-in-law, grandparent, grandchild, legal ward, or other resident family member of the employees' immediate household. (Parent may include any person standing in loco parentis to an employee when the employee was a child.) In the case of a significant other person, the burden of proof shall rest on the employee to establish the tenure and nature of the relationship.
16. An additional two (2) days of bereavement leave may be granted at the discretion of the Library Director in extenuating circumstances. In the event of circumstances requiring more than the bereavement days as outlined above, employees may utilize accumulated sick leave or excused leave of absence without pay with the approval of the Library Director or designee.
17. Such leave shall be utilized within six (6) months of the death of the persons outlined above. An employee may be required to submit documentation of the need for bereavement leave.

Jury and Witness Duty

18. Employees will be excused from work for jury duty.
19. An employee called for jury duty must submit a copy of the jury summons to the Library HR Operations Manager or designee as far in advance as possible.
20. Employees are expected to be absent from work for only the amount of time actually required for jury duty. The employee must request a statement of actual hours served from the court clerk to present to the Library HR Operations Manager or designee.
21. Time absent from work due to jury duty will be paid at the employee's regular rate of pay. Upon receipt of payment from the court for per diem and mileage, the employee must surrender the per diem portion to the City's Revenue Division; the employee may keep the mileage portion. A copy of the revenue receipt will be forwarded to the Payroll Division.
22. If as a result of the performance of their duties as a City of Davenport employee, an employee is subpoenaed to appear in a legal proceeding to testify, the employee shall be released from work without loss of pay for the time spent testifying, provided that the employee produces proof of the subpoena and presents a signed statement from a court official as to the hours spent in court. The employee subpoenaed must reimburse the City for any witness fees paid to them. An employee must use vacation leave to comply with all other subpoenas.

Voting

23. Employees whose work schedules are such that they provide less than three (3) consecutive hours outside scheduled work hours while polls are open will be provided leave time for voting in national, state, and local elections. Voting leave must be scheduled with the employee's supervisor.

Blood Donation

24. Provided the employee's absence does not impair The Library's operations, an employee who wishes to donate blood at a Library or City-sponsored or Library or City-endorsed blood drive during work hours shall be released from work without loss of pay for time spent in related travel, blood-taking procedures, and recovery there from up to a maximum of two (2) hours. Any additional time required for recovery will be charged to the employee's sick leave.

ISSUED BY	Jennifer Williams, Library HR Operations Manager
APPROVED BY	Jeff Collins, Library Director
APPROVED BY	Tom Engelmann, Library Board of Trustees President

DAVENPORT PUBLIC LIBRARY

Administrative Policy 5.3

Subject | **Demotion**, Transfer, & and Promotion

Effective Date | **September 15, 2026** ~~November 19, 2024~~

General Policy

It is the policy of Davenport Public Library that employee **demotions**, transfers, and promotions will be based on applicants' experience, **performance**, knowledge, skills, and abilities.

Scope

All employees.

Provisions

1. Definitions:
 - a. **Demotion** means the voluntary and nonvoluntary movement of an employee to a position in a lower job classification.
 - b. *Transfer* means the movement of an employee to a position the employee anticipates to be more desirable.
 - c. *Promotion* means the advancement of an employee to a higher paying position.
2. When a vacancy occurs, bargaining and non-bargaining unit positions shall be filled by the most qualified internal or external applicant. *Qualified* means having all the necessary experience, skills, and abilities to perform the job. When there is more than one qualified person, the applicant deemed to possess the most capable abilities and credentials shall be selected for the vacant position.
3. Position reclassifications do not need to be posted if it can be determined that the job incumbent is qualified to fill the position.
4. Promoted, re-classed, or transferred employees shall be granted a thirty (30) day trial period to determine their ability to perform the duties of the new position and their desire to remain in the new position. The trial period will only apply to a promotion or transfer between job classes. Employees will receive a performance evaluation at the end of the trial or extended period.

5. When employees are promoted to a higher classification, employees shall receive a minimum of a ten percent (10%) pay increase unless specified otherwise in a collective bargaining agreement.

~~When employees are promoted and their current rate of pay is less than the rate of the new classification, pay shall be increased to the nearest step of the pay range for the new position that yields approximately a five percent (5%) pay increase. Employees who are placed at Step One of the pay range as result of promotion will advance to Step Two upon successful completion of the trial period specified in Item 4 above.~~

6. Employees that are voluntarily or involuntarily demoted or transferred to a job classification with a lower pay range for disciplinary or non-disciplinary reasons will be placed at their current step in the new pay range.
7. Employees are not eligible for promotion or transfer until the six (6) month probation period has been successfully completed.

Reclassification

8. Employees who believe they are improperly classified may submit a written request to their supervisor. The Library Director and Library HR Operations Manager shall review all such requests and respond to both the employee and the supervisor within twenty (20) working days. Reclassifications of filled positions are not considered vacancies and need not be filled by open recruitment and selection.

ISSUED BY | Jennifer Williams, Library HR Operations Manager

APPROVED BY | Jeff Collins, Library Director

APPROVED BY | Tom Engelmann, Library Board of Trustees President

DAVENPORT PUBLIC LIBRARY

Volunteer Policy

1. Statement of Purpose

- 1.1. The Davenport Public Library Board of Trustees recognizes and values the contributions of volunteers and establishes this policy to define the role of volunteers and the expectations associated with volunteer service. Volunteers play an important role in expanding and enhancing library services in support of The Library's mission, vision, and strategic goals. The Library strives to provide meaningful, engaging, and rewarding volunteer opportunities that strengthen connections between The Library and the community it serves.
- 1.2. Volunteers are a valuable resource to The Library and supplement, but do not replace, the work of Library employees. The Library is committed to providing volunteers with meaningful assignments, appropriate training, and effective supervision. Volunteer positions are unpaid and serve at the discretion of The Library. All volunteers must successfully complete a criminal history background check coordinated by The Library prior to placement. The Library does not accept volunteers seeking to fulfill court-ordered community service requirements.
- 1.3. Volunteers are expected to follow all applicable Library policies, procedures, and guidelines, including the Volunteer Manual. As representatives of The Library, volunteers are expected to demonstrate professionalism, courtesy, and respect in their interactions with patrons, staff, and fellow volunteers. Volunteers must comply with The Library's Confidentiality and Privacy Policy and acknowledge that all patron records, transactions, and personal information are strictly confidential.

2. Provisions

- 2.1. **Recruitment and Selection.** Volunteer opportunities shall be established based on organizational needs and the capacity of Library staff to provide training and supervision. Selection and placement of volunteers shall be based on the qualifications, interests, availability, and suitability of applicants, as determined by The Library.
- 2.2. **Volunteer Services and Conduct.** Volunteers serve at the discretion of The Library and may be reassigned, suspended, or released from service at any time. Volunteers are expected to perform assigned duties reliably, follow established procedures, maintain

appropriate workplace conduct, and support a safe, welcoming, and inclusive environment. Failure to comply with Library policies or expectations may result in the termination of volunteer service.

- 2.3. **Employment Status.** Volunteer service does not create an employment relationship with The Library. Volunteers are not employees of The Library and are not eligible for wages, benefits, workers' compensation benefits beyond those required by law, or other employment-related privileges.
- 2.4. **Training and Supervision.** Volunteers shall receive orientation and training appropriate to their assigned responsibilities and shall work under the direction of designated Library staff. Volunteers are expected to seek clarification whenever they are uncertain about assigned duties or Library procedures.
- 2.5. **Safety and Confidentiality.** Volunteers are expected to comply with all safety rules and procedures and to immediately report accidents, injuries, hazards, or concerns to Library staff. Volunteers must protect confidential information obtained through their service and may not disclose or use such information for personal purposes.
- 2.6. **Equal Opportunity.** The Library is committed to providing volunteer opportunities without discrimination and will administer its volunteer program in accordance with applicable federal, state, and local laws, as well as Library policies governing equity, accessibility, and inclusion.
- 2.7. **Recognition.** The Library recognizes and appreciates the contributions of volunteers and may acknowledge volunteer service through formal or informal recognition programs and activities.

Davenport Public Library Volunteer Policy

The Davenport Public Library Board of Trustees welcomes the support of a friendly and passionate volunteer community and establishes this policy to outline use of volunteers and volunteer expectations. Volunteers are critical to expanding and enhancing library services in support of The Library's mission. The Library attempts to design enjoyable and worthwhile volunteer opportunities to link services with the community.

Volunteers are a valuable resource to The Library and in no way replace library employees. The Library attempts to provide volunteers with meaningful assignments and effective supervision and guidance. Volunteer positions are unpaid and "at-will." All volunteers must successfully complete a criminal history background check coordinated by The Library. The Library does not offer volunteer assignments for individuals who are required to complete court-ordered community service.

Volunteers follow the volunteer manual, as well as the same policies, procedures, and guidelines as library employees. Volunteers are representatives of The Library, reflect the brand personality, and should strive to present a professional image to the public. Volunteers must adhere to the Davenport Public Library Confidentiality and Privacy Policy recognizing that library transactions are strictly confidential.

Adopted by the Davenport Public Library Board of Trustees: 10/21/1992

Reviewed/Revised: 03/23/1995 | 10/23/1997 | 07/23/1998 | 06/17/1999 | 06/21/2001 | 12/16/2003 | 09/20/2011 | 11/18/2014 | 10/17/2017 | 12/15/2020 | 11/21/2023

Library Services Overview | Library Board of Trustees

Collections & Borrowing

- Books, audiobooks, eBooks, and digital audiobooks
- Movies, video games, magazines, and newspapers
- Library of Things (cake pans, bike locks, hotspots, puzzles, sensory kits, and more)
- Large Print collection
- Bestsellers Club
- Holds and interlibrary borrowing
- Borrow by Mail
- Automatic renewals

Digital Resources & Technology

- Library App
- Libby
- Kanopy
- QC Beats
- LinkedIn Learning
- Research databases
- LibGuides
- FamilySearch
- RésuméMaker
- Public computers
- Wi-Fi
- Printing and wireless printing
- Scanning, copying, faxing, and KIC scanning
- Digital Conversion Station

Learning & Literacy

- Storytimes
- 1,000 Books Before Kindergarten
- Summer Reading
- Reading challenges through Beanstack
- Readers' advisory
- Book a Librarian
- Homework and research support
- TumbleBooks
- ABC Mouse

Programs & Community Engagement

- Library programs for all ages
- Book clubs
- Author and cultural programs
- QC Made programs
- Read to a Dog
- Community puzzles
- Teen Advisory Board
- Kids' Advisory Board
- Podcast and blog content
- Makerspace & Creativity
- Makerspace equipment and projects
- Seed Library
- Digital creation tools
- Hands-on learning opportunities

Outreach & Community Services

- OWL (Outreach Wheeled Library)
- Outreach events and pop-up libraries
- Service to schools and senior living communities
- StoryWalks in local parks
- Social Worker services
- Youth Snack Pantry
- Comfort Cabinet
- Voting information

Business & Workforce Support

- Library Business Assistance
- Patent & Trademark Resource Center resources
- Resume and job-search tools
- Technology training
- Notary services
- Envelopes and stamps for purchase

Research & Local History

- Richardson-Sloane Special Collections Center
- Genealogy resources
- House history research
- Finding aids
- Local history collections

Public Spaces & Facilities

- Study rooms
- Meeting rooms
- Drive-up window
- Curbside service
- Public gathering spaces
- Memorial Garden
- Children's Garden
- Food Forest
- Reading nooks
- Fireplace lounge
- Public art installations

Accessibility & Convenience

- Library card services
- Fine-free borrowing
- Courtesy phone
- Water bottle filling stations
- Device charging stations
- Accessible parking and facilities
- Hy-Vee book drops
- Biodegradable book bags

Community Support & Advocacy

- Volunteer opportunities
- Library Foundation support
- Newsletters
- Social media engagement
- Advocacy resources
- Community feedback opportunities

Library Locations

- Main Library
- Fairmount Branch
- Eastern Branch
- Richardson-Sloane Special Collections Center
- OWL (Outreach Wheeled Library)